Talview Candidate Ready Reckoner

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Set-up and Login

1. The candidate must ensure that they have access to a laptop or desktop device with Google Chrome (82+) and [Surpass Viewer](#).

2. The test can be taken using a Window system only. Apple Macbook devices are not supported for this test process.

3. Candidate must have a working camera and microphone to access the test.

4. Candidate to ensure that they have a steady upload speed of 1 Mbps and their environment does not have any disturbances/distractions which might impact the candidate's ability to complete the test.

5. At the scheduled time the Candidate is to login to the application using the Link provided in their invitation email.

6. The Keycode and PIN required to begin the examination will be shared by the Invigilator.

Pre-checks to Keep in Mind

1. The candidate must have a valid form of photo ID proof in hand before the assessment process, and the ID must not older than 10 years.

2. Acceptable IDs are Driver's License, Passport or Centre-provided ID.

3. As you will be using a webcam, ensure the test environment is well lit and your background is a light color.

4. Access to external electronic equipment such as Mobile Phones, Smartwatches, iPads, Tablets during the test process will result in direct disqualification from the test process.

5. All tabs and additional browsers to be closed prior to the test process and additional applications and windows should be closed as well.

6. The Assessment duration is specified in the test invite email, please ensure uninterrupted time during the test process as the test has to be completed in one sitting.

7. Environment to not have an additional users/person while you are completing the test process, any presence detected by the Proctor could result in termination of the test process.

8. Ensure that you are able to be present at the same location that you start the assessment process at to allow continuity and any changes could result in termination of test process.

Support and Assistance

1. Call Support can be accessed via +44 1357464011 which is a 24*7 support system.

2. Support tickets can also be raised on [Talview Support Center](#) .

The Proctor's decision in case of any suspicious activities during the test would be considered to be final.